


<b>05.2020 – today</b>	Owner of <b>DWdF Management Consulting</b> in Limburg on the Lahn (Germany) & Initiator of <b>DICxO</b> network	
<b>01.2019 – today</b>	Management Consultant & Associated & Partner at <b>A3A Strategy Consulting GmbH</b> in Cologne (Germany), a subsidiary of <b>adesso SE</b>	
until 02.2020	Obtaining certification as „Chief Digital Officer“ and „Digital Business Innovator“	
from 01.2019	Customer projects in several industries, e.g. omnichannel CRM/CEM, IT transformation & banking regulation – business development and own interim mandates	
<b>01.2010 – 12.2018</b>	Senior IT Executive at <b>ERGO Insurance Group</b> in Cologne, Düsseldorf and Hamburg and <b>Munich Re Group</b> in Munich (Germany)	
from 07.2014	Head of Division „Group Systems“ with up to 13 direct reports, 125 internal and significant more external staff: Solvency II, IFRS9 & 17, incl. SAP S/4HANA migration, European GDPR, Global Financial Sanctions, IT strategies mortgage loans & HR, big data & advanced analytics, robotic process automation, global sourcing	
from 01.2010	Head of project division „Sales & Customer Service Processes“ with 10 direct reports, 90 internal and more external staff: internet relaunch (group-wide, award-winning), financial advice processes/CRM (agile, lighthouse project), eProcesses /eServices within digitisation of Munich Re, OCR/input & workflow mgmt., BiPRO	
<b>01.2000 – 12.2009</b>	Senior Executive at <b>Dresdner Bank AG</b> and <b>Allianz Insurance Group</b> , later <b>Commerzbank AG</b> , in Frankfurt on the Main (Germany)	
from 02.2007	Program Director CRM in business division Customer & Market Management – Dresdner “board initiative” within Allianz customer focus initiative – very high direct costs budget esp. for external staff & data - customer analytics & segmentation, multichannel & real-time campaigns, customer loyalty & acquisition	
from 01.2000	Head of Application Development with 6 direct reports, 45 employees and high direct costs budget for external staff (Departmental Director with procuration) – Corporate Banking CRM & eBusiness, Basel II & operational credit risk, agile software development, enterprise architecture, IT governance, global sourcing	
<b>04.1996 –12.1999</b>	Mgmt. Consultant for modelling, data warehouse/BI & database marketing at <b>SIZ</b> (Computer Science Center of the German Savings Banks Ltd.) in Bonn (Germany)	
<b>03.1994 – 03.1996</b>	IT Project Lead & Expert for software engineering & enterprise data management at <b>T-Mobile</b> (German Telekom Mobile Communications Ltd.) in Bonn	
<b>09.1993 – 02.1994</b>	Research Associate at <b>BIFOA</b> (Business Administration Institute for Organisation & Automation e.V.) at the University of Cologne	
<b>08.1990 – 11.1992</b>	Freelance Business Consultant for industrial planning, e.g. for <b>Baumgartner &amp; Partner Management Consultancy Ltd.</b> in Sindelfingen (Germany)	
<b>10.1985 – 02.1993</b>	Student of mathematics, computer science and business administration at the <b>University of Bonn</b> (Germany): diploma in computer science	